TMTANALYSIS

Viteza Portal User Guide

Version 2.0 (Online Signup)

How to

Thank you for signing up to use TMT LIVE. This guide aims to present a simple overview of the functionality that you can access via Viteza – our online customer portal.

We hope this service (and the user guide) will make your life easier, but if you spot any errors or omissions, we'd love to hear about them.

You can find us at info@tmtanalysis.com.

Thanks!

TMTANALYSIS

Home Screen
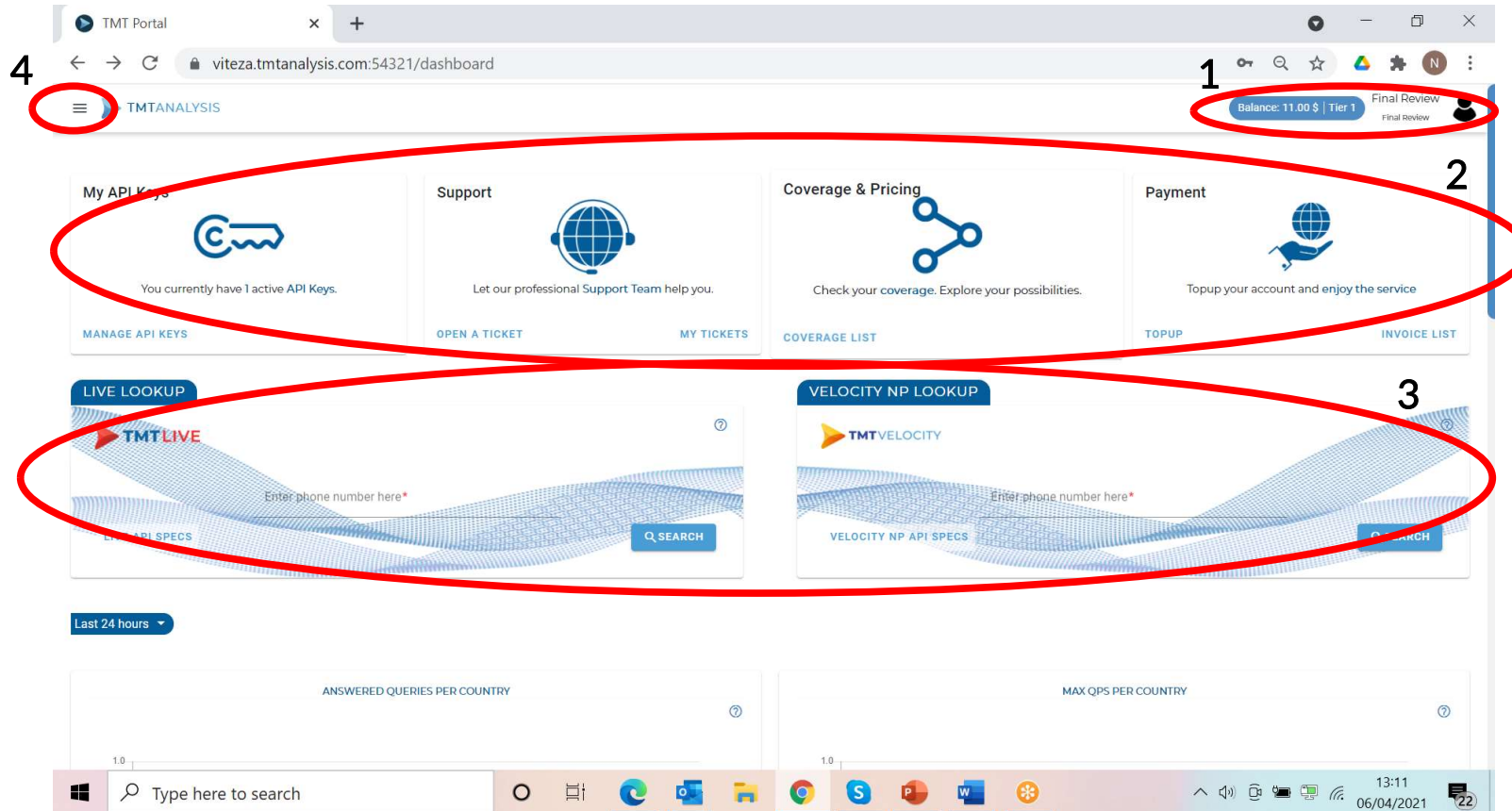
1: Account name and available balance

2: Main navigation tiles (see pages 4 to 11)

3: Number lookup (see page 5)

4: Navigation bar (see page 12)

Page 3

TMTANALYSIS

TOPUP ACCOUNT

Payment

Topup your account and **enjoy the service**

TOPUP   INVOICE LIST

Step 1: To add funds to your account, click TOPUP

TOPUP ACCOUNT

PayPal

Enter default topup amount*
10

VAT: 19%

1$ = 4.1871Lei

[PAY]

BILLING ADDRESS

Address
address

State
state

City
city

Postcode
100036

Country
Romania

☑ Use the billing address as the main address

UPDATE

PayPal

Pay with PayPal

With a PayPal account, you're eligible for free return shipping, Purchase Protection, and more.

yourname@emailaddress.com

Password

☐ Stay logged in for faster purchases ⓘ

Log In

or

Pay with Debit or Credit Card

Cancel and return to TMT Analysis

English | Français | Español | 中文

Step 2: You will move to the above page. Enter the amount to top up your account by (minimum is $10) and the billing address. You can auto-populate the billing address with the one that is registered to your account by checking the box.

Step 3: You will be re-directed to our partner PayPal to login to or create a new account. Once in your account you can either select any stored payment methods or add new cards. Use PayPal to complete the payment.

Step 4: Once payment is successfully processed you will receive a success message and be re-directed back to your home screen. Your balance will be automatically updated.

Page 4

Lookup a number

You can perform an instant lookup on a number using either of our available products:

TMT LIVE

LIVE lookup using the HLR network

TMT VELOCITY

Number Portability (NP) lookup using TMT Analysis' Velocity database

Enter the number in the dialogue box, remembering to enter it in the E.164 international format (e.g. +14073440347)

The results of the query will be displayed in a dialogue box that opens up below the lookup box on the home screen.

View coverage and pricing

Coverage & Pricing

Check your coverage. Explore your possibilities.

LIVE   VELOCITY NP

Step 1: You can access everything via the Coverage & Pricing tile. Click LIVE to view the LIVE coverage and pricing or VELOCITY NP to see the Velocity NP coverage and pricing.

Step 2: From either option you will be taken to a new screen with the below table (TMT LIVE version shown). You can scroll through the list or sort by country, ISO country code or price.

To help understand our responses we provide operator files that list all available operators for a particular country. You can download an individual country operator file from the table or click on 'ALL OPERATORS' to download a complete list

FINAL REVIEW: LIVE COVERAGE

⬇ ALL OPERATORS

TMT LIVE

Show 10 entries   Search:

SL	Service name	ISO Code	Service type	Price	Last modified	Operators files
1	Andorra	AD	lIVE Query	0.00500 USD		

Showing 1 to 1 of 1 entries   Previous 1 Next

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Support

Let our Support Team help you.

OPEN A TICKET   MY TICKETS

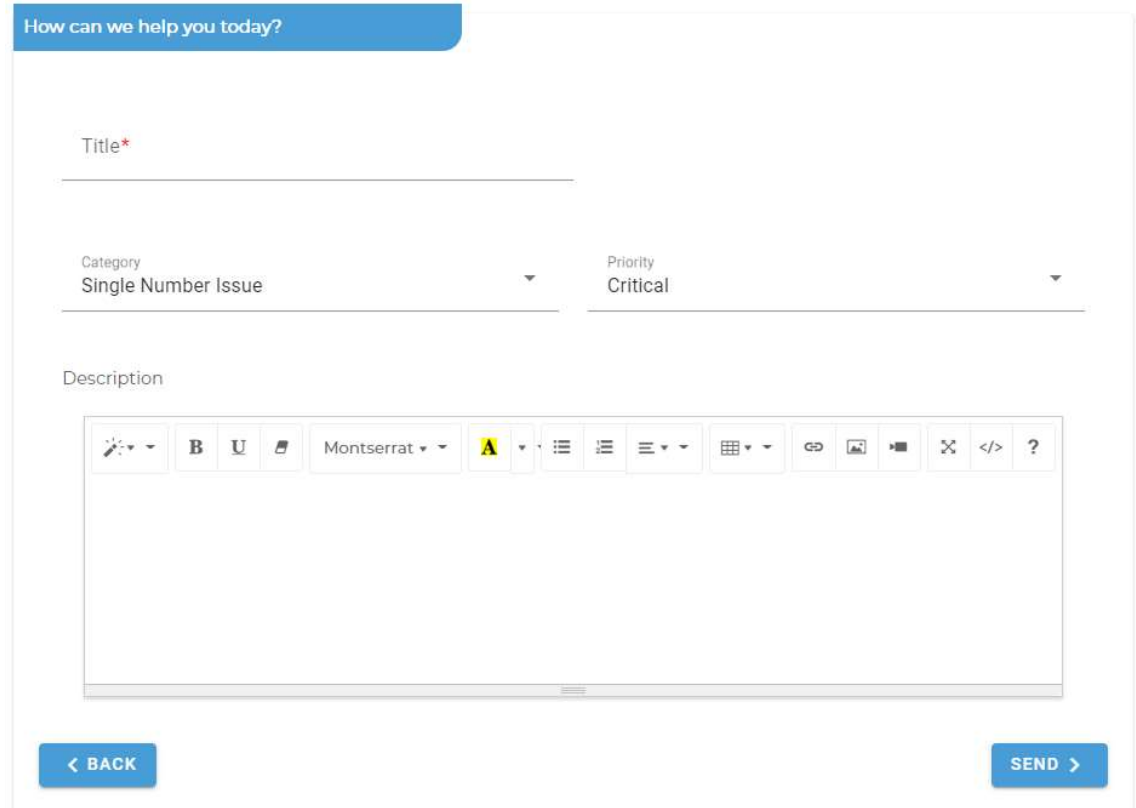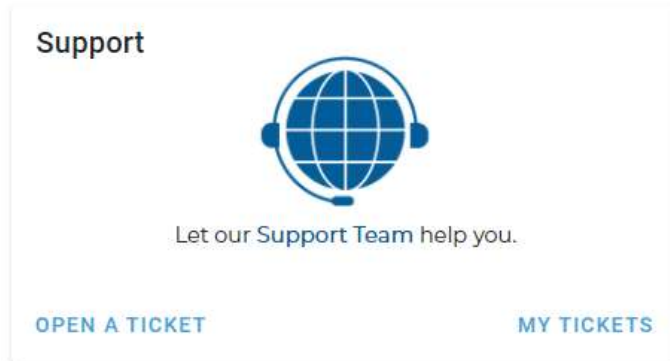Step 1: Should you experience any issues with the service you can create a support ticket by clicking on OPEN A TICKET.

How can we help you today?

Title*

Category
Single Number Issue

Priority
Critical

Description

Step 2: You will be taken to a new screen where the ticket creation window (right) is shown. Complete the new ticket with a Title, Category, Priority and Description in the boxes shown.

To assist you, definitions of Category types and Priorities are shown on the new ticket page.

When the details are entered, click SEND to create the ticket. You will then be automatically re-directed to your ticket list (see Page 8)

< BACK   SEND >

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TMTANALYSIS

Support

Let our Support Team help you.

OPEN A TICKET   MY TICKETS

Step 1: You can access your complete tickets list at any time by clicking on MY TICKETS.

Step 2: You will be taken to the trouble ticket review screen where the table (example below) shows all tickets. You can be sort them by number, name, priority, and status (OPEN/CLOSED/IN PROGRESS/WAITING FOR CUSTOMER etc.).

By clicking VIEW you can view the details on any ticket, or for a ticket that is still open you can add an update or additional relevant/useful information.

FINAL REVIEW: TROUBLE TICKETS

Show 10 ⬍ entries   Search:

SL	Ticket number	Title	Category	Priority	Status	Created time	Modified time	View
1	TMTTT4904	Test Ticket Number 1	Single Number Issue	3	Open	2021-04-06 16:07:20	2021-04-06 16:07:20	👁 VIEW
2	TMTTT4905	Test Ticket Number 2	Multiple Issues on Single Destination	2	Open	2021-04-06 16:07:56	2021-04-06 16:07:56	👁 VIEW

Showing 1 to 2 of 2 entries   Previous 1 Next

My API Keys

You currently have 1 active API Keys.

MANAGE API KEYS

Step 1: Whilst some customers can make use of TMT LIVE or TMT Velocity NP through the single number lookups on the home page (see page 5), some customers also access the service from machines or as part of automated workflows using Application Programming Interface (API) calls. These APIs are specific to each customer and can be automatically created and managed via MANAGE API KEYS

Step 2: You are taken to the API overview screen. All customers have a default API created to allow the lookup functionality (see page 5) to operate, but others can be created on demand. To create a new one simply type in a name for the new API and click CREATE.

CREATE NEW API KEY

You have a default API Key that is currently used for in-Viteza Velocity/Live number lookups

Key name

LIVE API SPECS   **VELOCITY NP API SPECS**   ✏ CREATE

EXISTING KEYS FOR FINAL REVIEW

KEY NAME   TestAPI

API_KEY   hM6pWTr1efopw60rMiUZBbfzmIl2ugvKOtKRT7XX4JK2kPb2SWz2wE5waf4g35Q8Ek0N48kuqKVPN0rL

API_SECRET   GET API KEY SECRET

🗑 DELETE

Step 3: Once an API has been created it can be seen on the same API overview screen. The API KEY and API SECRET can be used by your systems to access TMT LIVE or TMT Velocity NP. Click DELETE to remove APIs that are no longer needed.

Configure balance alerts

Step 1: The system is configured to send automatic email alerts if your available balance falls below a pre-determined threshold. The default value for this is $0.5 but it can be configured via your profile. To access your profile click on the person icon in the top right of the home screen and EDIT PROFILE

Step 2: Clicking on EDIT PROFILE opens up the PERSONAL DETAILS window (left). Set Balance Threshold to the required amount and Click UPDATE once finished to store the revised value. You will receive an email if your balance falls below this amount.

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Payment

Topup your account and enjoy the service

TOPUP   INVOICE LIST

Step 1: Whenever you add funds to your account, the service automatically generates an invoice. You can immediately download a copy of the invoice from the confirmation screen that is shown after every successful top up, but all invoices are also added to your invoice history. This can be accessed by clicking INVOICE LIST.

Step 2: This opens up a new page that provides a table (below) showing all previous invoices. The table can be searched by date, invoice number or total. Click on VIEW to download a PDF copy of any previous invoice.

FINAL REVIEW: ALL INVOICES

Show 10 ↕ entries   Search:

#	Subject	Issue Date	Due Date	Invoice number	Total	Manage
1	finalreview64202113858 Apr 2021	06/04/2021	06/04/2021	TMTEXT011	1.00000000 USD	👁 VIEW

Showing 1 to 1 of 1 entries   Previous 1 Next

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You can access other functionality from the Navigation bar on the top left of the page (see Page 3)

Dashboard	Main Dashboard
Invoices	View Invoices (as page 11)
Trouble tickets	
Create ticket	Create ticket (as page 7)
All tickets	View tickets (as page 8)
Velocity NP Routing	
Coverage	Velocity NP coverage (as page 6)
Number lookup	Velocity NP lookup (as page 5)
API Specs	Velocity NP API specifications
Velocity NP Reports	
Detailed Usage	Velocity NP usage data
Traffic Graphs	Velocity NP traffic graphs

Velocity Live	
Coverage	LIVE coverage (as page 6)
Number lookup	LIVE lookup (as page 5)
API Specs	LIVE API specifications
Velocity Live Reports	
Detailed Usage	LIVE detailed usage data
Traffic Graphs	LIVE detailed traffic graphs
API keys	API key management (see page 9)
Account management	
All users	Edit/Remove portal accounts
Create user	Create a new portal user
Company information	View/amend information (see page 10)
Logout	Log out securely

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Thank you from

TMTANALYSIS

Mobile intelligence. Trusted data.